

# serviceplan

## Service Plan

Service Plan has been specifically designed to ease the cost of vehicle ownership.

### What does this mean for you?

- Increased Service Retention - Ensures customers return to you for their servicing for the duration of the contract term
- Improved Cash flow - The monthly payment from the customer is collected and deposited in **your** bank account, ensuring a regular monthly cash flow
- Improved customer satisfaction - A service package tailored to meet the individual needs of the customer

- Maintenance of standards - You know the customer's vehicle will be serviced correctly, maintaining the high standards you expect
- Bespoke packages and pricing to meet yours, and your customer's needs
- The Service Plan is Web Based, negating the need to purchase any additional software.

### The benefits to the customer are significant also;

- Inflation proof - All service prices are fixed for the duration of the plan
- No surprises - No unexpected high bills when their car is serviced
- Peace of Mind - Your customer knows that their car will be maintained properly by manufacturer trained technicians using only genuine approved parts
- Ease of payment - Just like many of their household utility bills, they pay a fixed amount each month by Direct Debit.

### This is an example of how a service package can be tailored, using Service Plan, to meet the needs of you and your customer:

- 1. Inflation proof**  
All service prices are fixed for the duration of the plan
- 2. 1/2 Price M.O.T.s**  
Save 50% on the cost of all M.O.T. tests
- 3. 10% Parts Discount**  
On any vehicle part or accessory, including fitting
- 4. Alternative Transport**  
Free courtesy car or collection and delivery service
- 5. Free Mini Valet**  
Before your car is returned to you
- 6. Free Health-check**  
Free 7 point health-check for your vehicle.

